EXTENDED NOTIFICATION REQUIREMENTS FOR BOTH STATE CONTINUATION AND CONVERSION

What can I do if I am not notified of my right to continued group health benefits or conversion health insurance coverage?

If you become eligible for continued health insurance or conversion health benefits and you are not given written notice of your rights, an additional limited time period must be granted for you to apply for the continuation or conversion coverage. The insurance company is required to give you notice as soon as possible after being informed of its failure to provide notification. The additional period will end 60 days after you receive the written notice. If you make application and pay the required premium within this time period, the effective date of your continued coverage or conversion health coverage will be the date your group membership ended.

For more information or assistance, please contact:

Kentucky Health Insurance Advocate's Office 877-587-7222 (Toll free in Kentucky)

502-564-6034 (Local and out of state)

<u>DOI.CAPOmbudsman@ky.gov</u>

<u>http://healthinsurancehelp.ky.gov</u>

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